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March 22, 2016

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Mark Larsen



Dear Mark,

We are contacting you with an important update regarding upcoming cellular network changes and how these changes will affect your access to NissanConnect EV, formerly CARWINGS, in your 2012 Nissan LEAF. Depending upon your interest, this update may require you to take some action.

The NissanConnect EV features available on your vehicle will be affected by the planned discontinuation of the 2G cellular network by our service provider, AT&T. Specifically, after December 31, 2016, the 2G network will be unavailable and your vehicle will be unable to access NissanConnect EV features such as Remote Climate Control and Driving History.

If you have not already enrolled, but are interested in doing so, please enroll in NissanConnect EV as soon as possible - you must enroll before June 30, 2016 to activate the service for utilization on the 2G network through December 31, 2016.**

If you desire to continue to utilize NissanConnect EV after the 2G network becomes unavailable, you will need to have the Telematics Control Unit (TCU) in your vehicle updated. For owners of model years 2011-2014 LEAF vehicles who are interested in continuing to use NissanConnect EV, Nissan plans to cover a substantial portion of the costs for parts and installation of the updated hardware. Nissan will communicate details regarding the options to update your vehicle once the hardware is readily available.

NissanConnect EV provides a suite of electric vehicle exclusive features such as State of Charge and Remote Charging allowing you to manage your Nissan LEAF from almost anywhere you need to be. With NissanConnect EV you can view your current estimated driving range, the estimated amount of time needed for charging completion as well as your driving history.

Nissan is committed to working with you to make this transition as seamless as possible. We look forward to staying connected with you through NissanConnect EV. If you have any questions, please contact us at 877-664-2738 or view a list of frequently asked questions (FAQ) at <http://www.nissanusa.com/connect/faq>.

Regards,

Nissan LEAF Owner Services

**2G cellular network is not available in all areas and/or available at all times and may become even more limited prior to December 31, 2016. NissanConnectSM EV requires compatible cellular network. Changes provided by independent companies are not within Nissan's control. While Nissan plans to provide assistance as provided in the above letter, Nissan is not responsible for associated costs that may be required for continued operation due to cellular network termination (including equipment upgrades, if available, or roaming charges on alternative networks) or other third party changes. Certain remote functions require compatible smartphone, not included with vehicle. NissanConnectSM EV subscription service requires owner consent to activate and may require purchase. Text rates and/or data usage may apply to NissanConnectSM EV communications received by email or SMS/text message. Terms and conditions of Subscription Agreement apply.